

## Medical Safety Restraint Chair™ Upgrade Program

- *Why would I want to upgrade my Medical Safety Restraint Chair™?*

A new model chair has been designed and is now available. This new chair, called the SoftGuard® Safety Restraint Chair, has been designed with input from professionals working in the Medical, Behavioral, and Psychiatric environments. Features, specifications, instructions, and other information about this new chair can be viewed from the link on our homepage.

- *Can't I just convert my Medical Safety Restraint Chair™ to one of the other available models?*

Unfortunately, due to frame differences between the Medical Safety Restraint Chair™ and the other two models, the Medical Safety Restraint Chair™ cannot be converted. Therefore, in order to benefit from the design differences, the Medical Safety Restraint Chair™ must be replaced.

- *Do we have to be without a restraint chair while we go through this program?*

No, we have structured this upgrade opportunity in such a way as an operating chair will always be available for the safety of your staff and patients or detainees.

- *What are the specifics of the program?*

1. Contact us to acknowledge your intent to participate in the program (712-263-5291 or [info@restraintchair.com](mailto:info@restraintchair.com))
2. Provide the serial number[s] of your existing Medical Safety Restraint Chair[s] that you wish to upgrade
3. Pre-pay the full-retail price for the upgraded chair[s] ordered (plus shipping)
4. Receive your new chair[s]
5. Update appropriate internal documentation and train your staff
6. Place the new chair[s] into operation
7. Disassemble your old Medical Safety Restraint Chair[s]™ of all straps, wheels, hardware, seat, back, cams, springs, hardware, etc.
8. Ship all parts, hardware, and components [everything but the frame and axel] to Safety Restraint Chair, Inc. using the checklist we will provide. The frame and axel may be scrapped at your convenience.
9. When all parts and components are received by Safety Restraint Chair, Inc., an \$850 rebate to your credit card or a check in that amount will be issued to your organization.

- *What are the bottom-line costs?*

A new SoftGuard® Safety Restraint Chair or SureGuard® Safety Restraint Chair has a current retail price of \$3,100 and \$2,800, respectively. Shipping costs vary and are determined by the State in which you are located. Shipping costs for the continuous lower 48 states and Washington DC typically range from \$385 to \$580. A \$65 Lift-Gate service fee will also be added (if your facility does not have a loading dock). Alaska, Hawaii, and International shipping has to be quoted separately.

Ultimately, when all is finished, you will have paid approximately 30% less than the current full retail price for your new chair.

- *One last announcement,,*

This program is **available only through December 31 2022**, and **we are also announcing that all support of the Medical Safety Restraint Chair™ will end on December 31 2022**. If you are a current Medical Safety Restraint Chair™ owner and have choose to not upgrade your chair or perhaps have misplaced or need the Specifications or Instructions, please click this [link](#).